

# What do I do if I get the error message "Unable to establish VPN" or "Any connect was not able to establish a connection to the specified secure gateway"?

**Possible cause:** "Gemeinsame Nutzung der Internetverbindung" (Internet Connection Sharing) is enabled on one of your network controllers.

**Solution:** You must disable internet connection sharing. To do this, proceed as follows:

1. Control Panel Network and Sharing Centre
2. For the network adapter LAN connection, open the "Properties" window by right-clicking. Click on the "Sharing" tab and uncheck the box "Allow other users in the network to use this computer connection as an internet connection". Click "OK"
3. Repeat point 2 for the wireless network adapter (if available)